#### **CORPORATE CULTURE**

Diversity and inclusion are an integral part of our culture. We believe that by creating an environment where everyone feels valued, respected and heard, we drive innovation, foster engagement and attract the best people. We ensure equal opportunity and equality for all. To learn more about our Vision & Mission and Values, please visit our homepage at satisloh.com/who-we-are.



For our North America office in Germantown, WI, we are looking for a:

# PHONE SUPPORT TECHNICIAN

## Your Responsibilities:

- Provide direct support to customer providing troubleshooting solutions and escalating as needed.
- Support technical support for Satisolh Surfacing equipment.
- Directly support customers and Field Service Technicians with information by telephone and e-mail.
- Develop and maintain technical expertise on Satisloh products and systems, including hardware, applicable software, and applications.
- Provide effective problem-solving on designated product lines to customers, sales, and service personnel.
- Occasional travel to customer locations required.

## Your Background:

- Associates Degree or in Electrical or Mechanical discipline preferred.
- 3 years Field Service experience preferred.
- Experience within Optical systems required.
- Strong customer service skills.
- Ability to lift up to 30 pounds.

### We offer:

- Flexible working hours
- Attractive remuneration
- Good working atmosphere and cooperation
- Continuous training opportunities
- Employee stock program
- Free company parking

Do you want to contribute your can-do qualities to a motivated work environment? Are you ready to take on responsibility in an exciting field? Then we look forward to receiving your application at <a href="mailto:application@satisloh.com">application@satisloh.com</a>.

