

Quality Policy

SATISLOH Group's values

- **Working together** increases the company's performance and enables us to maintain a dynamic of permanent evolution
- **Innovation** concerns all aspects of the company: technology, manufacturing, sales and service. Innovation to promote access to visual health for a maximum number of people is what drives our development.
- **Respect and trust** are at the heart of our human relationships and foster commitment.
- **Entrepreneurial spirit**, which is reflected in the encouragement of initiative and empowerment, is one of our founding characteristics.
- **Diversity** and the value we place on differences are strengths that enrich our human experience. They accompany our geographic expansion and our adaptation to local cultures

To respect the values of corporate integrity, Satisloh Italy S.r.l. adopts a quality management system that wants to achieve the following objectives:

- customer satisfaction
- compliance with legal provisions
- compliance with contractual regulations
- to design and manufacture products that are safe and always easier to use
- continuous improvement of company processes

The Quality Management System of SATISLOH Italy is based on a risk-based thinking approach that allows the organization to determine the factors that could generate deviations of the processes with respect to the objectives of the Management and the requirements of the reference standard. This approach allows our organization to carry out the necessary preventive controls to minimize possible negative effects and to seize the opportunities offered by the market, anticipating trends. The adopted system has obtained the certification to UNI EN ISO 9001 2015 for the following purpose: Design and production of industrial systems and instrumentation for thin films deposition on optical substrates.

Sure of everyone's commitment, with the signing of this document, the company management undertakes to implement all the actions necessary to achieve the objectives set out.

An accurate check of compliance with this policy and the actions undertaken will be carried out annually.

Settimo Milanese, January 25th, 2024

Luca Cavadini - Managing Director - on behalf of Satisloh Italy Srl

